

WHAT TO DO IF YOU HAVE A COMPLAINT ABOUT A POLICE OFFICER.

We at the Freehold Police Department are conscious of our responsibility to our residents. All police officers are trained to be fair, impartial and non-discriminatory in dealing with our residents. If you have a complaint about a police officer, we wish to know about your complaint so we can investigate your allegation.

If you feel you have a complaint you should:

1. Contact the police department at 732-462-1234
2. Speak with the shift supervisor who will take your complaint
3. You may lodge your complaint either in person, via telephone, by mail or fax.
4. Please advise if you need an interpreter or other assistance to file your complaint.
5. You may lodge your complaint anonymously.
6. You must describe the type of complaint and the actions of the officer that caused this complaint.
7. When dealing with an officer he is required to give his name and badge number.
8. If you do not have the officer's name you should know the location of the problem and the approximate time and date to assist us in identifying the officer.
9. **All complaints filed are investigated by the Internal Affairs Division of the Freehold Police department. The investigator will contact you during the course of the investigation.**
10. After the completion of this investigation you will be notified in writing of the outcome of the investigation and, if appropriate, offered an opportunity to disclose further information.
11. If you do not wish to file a complaint with this department you may file your complaint with Monmouth County Prosecutor's Office Internal Affairs Section 732-431-7000
12. All complaints are kept confidential and the complainant's name(s) are not released to the public.
13. Any pertinent records not considered confidential are subject to disclosure under the Open Public Records Act and may be released in accordance with these criteria.